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QUESTIONS FREQUENTLY ASKED BY STUDENTS

LOGIN PROBLEM

1. I couldn't login to CORS.

Please use your NUSNET ID and password to login to CORS. If you still encounter login problem, try accessing your NUS WebMail at <http://exchange.nus.edu.sg> to confirm whether your ID and password is correct. If your password has expired, the page will prompt you for a change of new password.

FAQs obtained from CORS website (<http://www.cors.nus.edu.sg/faq.html>)

2. When I click to the Modules Management link at CORS registration site, why does it bring me back to the declaration page?

This is because the online declaration has not been submitted yet. Please click 'submit' button to confirm before proceeding to the module management page.

DECLARATION PROBLEM

1. I cannot find certain majors or minors in the selection list?

Some majors/minors are only open to students who have been granted approval to enroll. Have you gotten the necessary approval? If so, check with your home faculty/department to see if they have updated your status.

2. I can't find the option to change my major or minor.

The declaration can be done only once in CORS per semester and cannot be changed during bidding. Faculties may place a restriction that majors/minors can only be changed within a certain number of semesters of study. Please verify with your faculty/department if there are any such restrictions or if you fall within the allowable range.

MODULE BIDDING-RELATED PROBLEM

1. I cannot find a particular module from the registration list.

Modules are listed under different categories such as Regular Module, Breadth Module, General Education Module and so forth. Please check under the appropriate category. Kindly note that the 'Search for Modules' feature is only applicable for modules in the current active list.

2. If my examination results for an earlier semester are not released and bidding has started, what should I do?

Students should note that the exam results for their modules are sometimes not released until after the new semester 1 of the following academic year. It is likely that the module registration exercise would have started and bidding for modules would have begun before the results are released. This will affect the students who, for example, may need to pass pre-requisite modules in order to meet pre-requisites for subsequent modules (new academic year). Students enrolled for semester 3 and 4 may be particularly affected.

Action:

Students may seek pre-requisite waivers from relevant departments/faculties. If it turns out that these pre-requisites are not met after the results are released, such students must drop the modules and replace them with what are still available. CORS will give a full refund for modules dropped for this reason.

Alternatively, students confine their bidding to those modules for which they qualify or meet the pre-requisites. The refunds policy will apply if they later drop these modules regardless of the outcome of the examinations. Students should consult the departments that teach the relevant modules for more information.

3. I want to find out the round during which open/close bidding for a particular module is available to me.

For the same module, open bidding is available to different students at different bidding rounds. Notice that when you add a module, you see the module type and NUS points account associated with it. These 2 pieces of information determine the round that open/close bidding for the module is available to you. Check <http://www.cors.nus.edu.sg/useful-info.html> for more information.

4. I enrolled in Semester 4 modules the previous academic year but the results have not been released yet. Meanwhile, bidding for the new academic year has begun. I need to use the semester 4 modules as pre-requisites. What should I do?

Approach the relevant departments/programmes to waive the prerequisite that are specific to semester 4 results. If it turns out that you fail to meet the pre-requisite, you will have to drop the module (full refund) and bid for another immediately.

APPEAL-RELATED PROBLEM

3. How would I be notified of the outcome of my appeal?

The outcome of your appeal will be sent to your NUSNET email account.

4. How long do I need to wait for the outcome of my appeal?

Administrators are deluged with all kinds of appeals during the initial period of on-line registration. Decisions on appeals are inevitably delayed.

5. It has been many days since I filed the online appeal, and I have yet to receive any reply. Who should I contact?

Refer to the appeal handling chart at <http://www.cors.nus.edu.sg/policies.html>, Appeal tab, under Appeal Handling Chart, to find out the department handling your appeal.